

Tree Replacement Warranty

Your new tree is sourced from premium, high-quality stock, ensuring its vitality and minimizing the risk of mortality. If a tree that Rainbow Treecare has planted dies within a period of five years from the initial planting date, Rainbow will remove the dead tree and replace that tree at no additional cost to the customer provided that the tree has received proper care and maintenance during that five-year period.

One Year Limited Warranty

If a tree planted by Rainbow Treecare dies within 12 months from installation, Rainbow will remove and replace the tree at no additional cost, provided the tree has received basic care and does not have issues that would void the warranty (see terms & conditions).

5 Year Warranty

If a tree planted by Rainbow dies within five years from the initial planting date and was part of an Establishment Package, Rainbow will remove and replace the tree at no additional cost to the customer, provided the tree has received proper care and maintenance during that five-year period.

Terms & Conditions:

- *Trees planted without an Establishment Package are eligible for a one year replacement warranty providing they have been cared for based on provided care instructions. Non-warranted tree issues also applicable.*
- *Clients who elect not to enroll in a five-year Tree Establishment package at the time of planting will still be provided with basic care information to support the establishment and growth of their newly planted tree.*
- *Clients must leave the protective barriers placed on trees until they are instructed to remove them by one of Rainbow's Consulting Arborists.*
- *Specific issues covered by the warranty include viability of nursery stock, improper planting, or root failure.*
- *Issues NOT specifically listed above are not covered by the warranty, and may include damage from insect and animal pests, fungal, bacterial, or viral diseases, mechanical damage (including but not limited to lawn maintenance equipment or other vehicles), abiotic conditions such as drought, construction injuries, storm damage and herbicide use, or improper pruning and watering practices.*



Triumph elm 3 years after planting.