



**At Rainbow, we schedule tree care based on the best timing for tree health, safety, and long-term results.**

Your Consulting Arborist will communicate a seasonal service window:

- Spring (Apr–May)
- Summer (Jun–Jul)
- Late Summer (Aug–Sep)
- Fall (Oct–Nov)
- Dormant Season (Dec–Mar)

Please share any scheduling preferences with your Arborist. Proposal approval timing may affect scheduling availability.

### **What to Expect**

- Once you accept the proposal, you will receive an acceptance confirmation email with a link to the work order
- Within 48 hours, your scheduler will provide the seasonal window within which your work will be completed
- If your seasonal window is several months away, we will send monthly status updates
- We will notify you the week before service. Work may be completed on any business day during that week, unless otherwise noted by the scheduler
- Invoices are sent within 1–3 business days after work is completed

### **No-Call Priority Option**

For faster turnaround, choose our No-Call option. This allows us to complete your work anytime between proposal approval and the end of your seasonal window, often with little or no advance notice.

This option is ideal if:

- You do not need to be present
- You are flexible on timing
- You would like the earliest available opening

### **Questions?**

Use the link provided in our emails or text/call us at 952-922-3810.

Thank you for choosing Rainbow Treecare. Our goal is to provide exceptional tree care with clear communication every step of the way.